

# Goulburn Ovens Institute of TAFE (3094)

## 2019 RTO Performance Summary Report

This report details the 2019 results of the *Student Satisfaction Survey* and from the *Employer Satisfaction Survey*, as well as results from previous years of the surveys (where available). The below overview presents the key Performance Measures across **Student experience**, **Student outcomes**, and **Employer feedback**.

In 2019, 1,101 students from Goulburn Ovens Institute of TAFE (3094) took part in the survey. This is a response rate of 34.9%. The average response rate for all of Victoria was 35.7%.

In 2019, 586 of the respondents in the survey were completers and 515 were early leavers.

### Performance measures

This table provides an overview of the 11 performance measures and is followed by a detailed analysis of these results.

	Goulburn Ovens Institute of TAFE			2019 average	
	2019	2018	Trend	TAFE Network	Victoria
<b>Student experience</b>					
Proportion of VET students who were satisfied with training provided by Goulburn Ovens Institute of TAFE	81.7% ▲	78.5%		76.2%	77.5%
Proportion of VET students who reported a positive perception of teaching	73.5% ▲	70.7%		65.1%	68.3%
Proportion of VET students who reported a positive perception of the assessment process	71.9% ▲	69.4%		67.2%	69.5%
Proportion of VET students who were satisfied with generic skills and learning experiences	51.3% ▲	45.3%		43.8%	46.8%
<b>Student outcomes</b>					
Proportion of VET students who achieved their main reason for training	80.2% ▲	76.4%		72.7%	73.5%
Proportion of VET students with an improved employment status after training	51.8% ▲	50.0%		44.8%	45.2%
Proportion of VET students who went on to further study at a higher level than their completed training	20.7% ▲	18.0%		21.3%	19.9%
Proportion of VET students who would recommend Goulburn Ovens Institute of TAFE	79.5% ▲	74.7%		75.6%	76.0%
<b>Employer feedback</b>					
Proportion of employers who were satisfied with training provided by Goulburn Ovens Institute of TAFE	83.2% ▲	79.3%		76.4%	78.5%
Proportion of employers who would recommend Goulburn Ovens Institute of TAFE	78.9% ▲	75.7%		71.3%	73.6%
Proportion of employers who reported improvement in the generic skills of their apprentices and trainees	61.5% ▲	58.6%		56.5%	59.5%

▲ Higher than previous year ▼ Lower than previous year

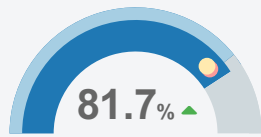
# Student experience summary

## Legend

Goulburn Ovens Institute of TAFE ■ 2019 ■ 2018 ● 2019 Victorian average ● 2019 TAFE Network average

▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who were **satisfied with training** provided by Goulburn Ovens Institute of TAFE

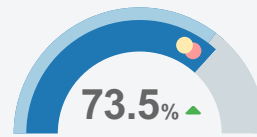


2019 n = 1069

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items and 'not applicable' responses.

	2017	2018	2019
<a href="#">Overall, how satisfied are you with your training?</a>	80.3	78.5 ▼	81.7 ▲

Proportion of VET students who reported a **positive perception of teaching**

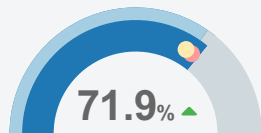


2019 n = 1082

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
<a href="#">Clearly taught the subject</a>	79.7	79.8 ▲	81.0 ▲
<a href="#">Understood your learning needs</a>	79.4	79.1 ▼	80.3 ▲
<a href="#">Had current industry experience</a>	86.1	83.7 ▼	86.8 ▲

Proportion of VET students who reported a **positive perception of the assessment process**

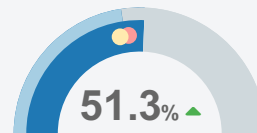


2019 n = 1071

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
<a href="#">Clearly outlined to you</a>	80.7	77.5 ▼	79.5 ▲
<a href="#">Appropriate for your studies</a>	85.2	80.9 ▼	83.6 ▲
<a href="#">Carried out as outlined to you</a>	82.1	75.7 ▼	76.9 ▲

Proportion of VET students who were satisfied with **generic skills and learning experiences**



2019 n = 1086

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all six components of the question, exclusive of missing items and "Not applicable" responses.

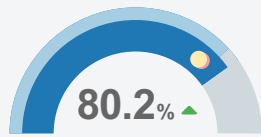
	2017	2018	2019
<a href="#">English writing skills</a>	65.6	61.4 ▼	67.8 ▲
<a href="#">Numerical skills</a>	64.3	58.4 ▼	66.5 ▲
<a href="#">Problem solving skills</a>	79.4	73.4 ▼	81.4 ▲
<a href="#">Team working skills</a>	78.5	75.4 ▼	81.1 ▲
<a href="#">Self-confidence</a>	78.1	73.8 ▼	78.7 ▲
<a href="#">Career outlook</a>	80.2	74.1 ▼	78.7 ▲

# Student outcomes summary

## Legend

Goulburn Ovens Institute of TAFE ■ 2019 ■ 2018 ● 2019 Victorian average ● 2019 TAFE Network average  
 ▲ Higher than previous year ▼ Lower than previous year

### Proportion of VET students who **achieved their main reason for training**

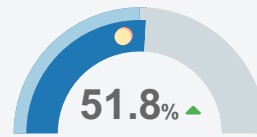


2019 n = 1098

This measure is based on the proportion of students who reported they “Strongly Agree” or “Agree” that they achieved their main reason for undertaking training.

	2017	2018	2019
<a href="#">You achieved your main reason for doing the course</a>	82.5	76.4 ▼	80.2 ▲

### Proportion of VET students with an **improved employment status after training**



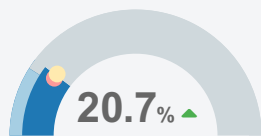
2019 n = 993

This measure is based on student responses to nine questions. Students had an “improved employment status after training” if they were employed before training and afterwards had greater responsibility, a promotion, started a new role, earned more, worked more hours, gained extra skills, completed an apprenticeship/traineeship or set up a business. For those that were unemployed, they had “improved employment status” if they got a job or set up a business.

The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

	2017	2018	2019
Proportion of VET students with an improved employment status after training	-	50.0	51.8 ▲

### Proportion of VET students who went on to **further study at a higher level** than their completed training

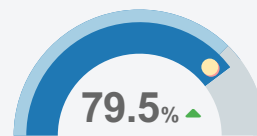


2019 n = 1000

Students that commenced another course or further study were asked about the level of the new course. This measure is based on the proportion of students who reported that they were going onto further study at a higher level than the course recorded in their administrative data.

	2017	2018	2019
Proportion of VET students who went on to further study at a higher level than their completed training	18.2	18.0 ▼	20.7 ▲

### Proportion of VET students who would **recommend** Goulburn Ovens Institute of TAFE



2019 n = 1062

This measure is based on the proportion of students who reported that they were “Very likely” or “Likely” to recommend the RTO to other students.

	2017	2018	2019
<a href="#">How likely would you be to recommend this training organisation to other students?</a>	77.7	74.7 ▼	79.5 ▲

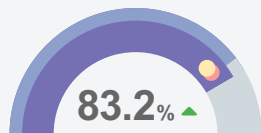
## Employer feedback summary

Results from the *Employer Satisfaction Survey* will only be shown where there are five or more employers of apprentices or trainees who responded to the survey.

### Legend

Goulburn Ovens Institute of TAFE ■ 2019 ■ 2018 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year

Proportion of employers who were **satisfied with training** provided by Goulburn Ovens Institute of TAFE

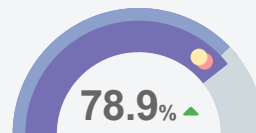


2019 n = 369

This measure is based on the proportion of employers of apprentices and trainees who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items.

	2017	2018	2019
<a href="#">Overall satisfaction</a>	77.9	79.3 ▲	83.2 ▲

Proportion of employers who would **recommend** Goulburn Ovens Institute of TAFE

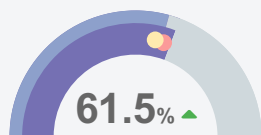


2019 n = 369

This measure is based on the proportion of employers of apprentices and trainees who reported that they were "Very likely" or "Likely" to recommend the RTO to other employers, exclusive of missing items.

	2017	2018	2019
<a href="#">Likely to recommend</a>	75.0	75.7 ▲	78.9 ▲

Proportion of employers who reported improvement in the **generic skills** of their apprentices and trainees



2019 n = 369

This measure is based on the proportion of employers who reported that they were “Highly Satisfied” or “Satisfied” that the RTO contributed to an improvement in **all** the following skills of their apprentice(s)/trainee(s); technical/job specific skills, problem solving skills, decision making skills, confidence and initiative, teamwork skills, writing skills, numeracy skills and IT/computer skills, exclusive of missing items and "not applicable" responses.

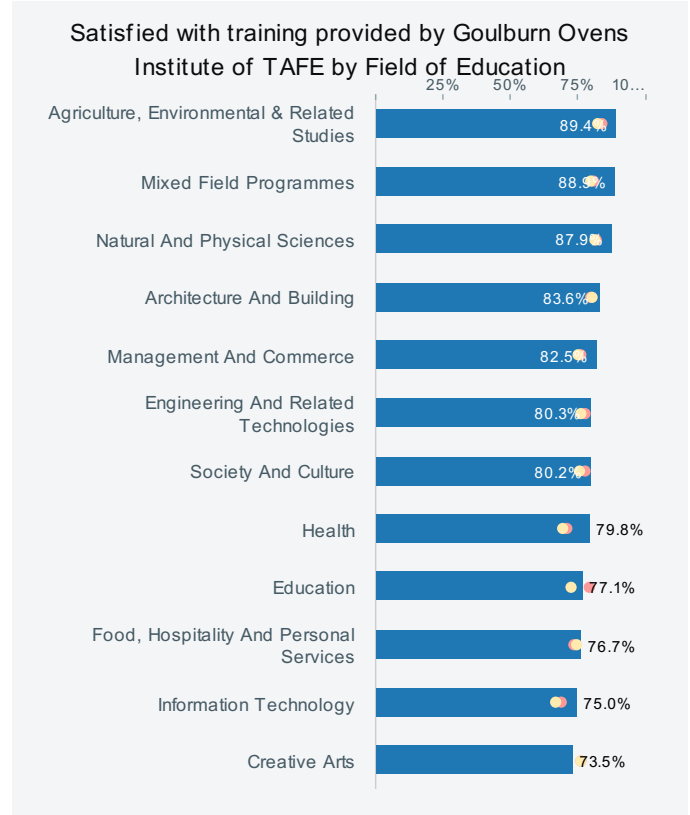
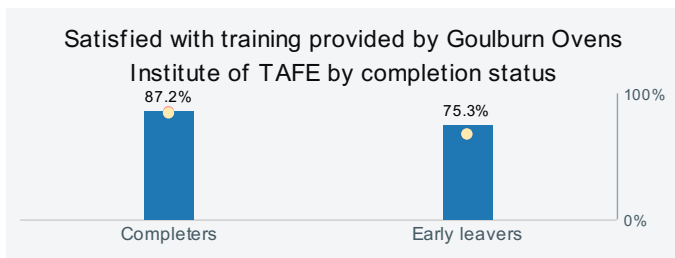
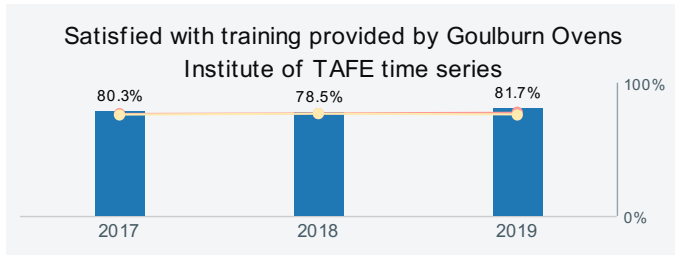
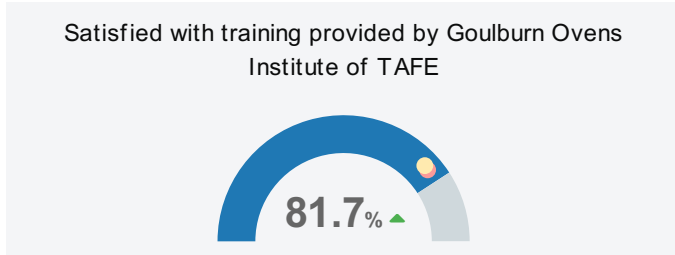
The methodology used to construct this measure was changed for the 2017 survey. From 2017 onwards, the measure included “Decision-making skills” and “IT/computer skills”, and excluded “Career outlook”. So, the 2016 results are not directly comparable to the results from 2017 onwards.

	2017	2018	2019
<a href="#">Technical/job specific skills</a>	83.1	83.6 ▲	83.4 ▼
<a href="#">Problem solving skills</a>	74.7	76.7 ▲	77.2 ▲
<a href="#">Decision making skills</a>	73.4	77.4 ▲	76.5 ▼
<a href="#">Team working skills</a>	76.1	75.9 ▼	79.0 ▲
<a href="#">Numerical skills</a>	65.6	69.3 ▲	68.9 ▼
<a href="#">Writing skills</a>	58.9	66.0 ▲	67.4 ▲
<a href="#">IT/computer Skills</a>	64.0	68.0 ▲	70.2 ▲
<a href="#">Confidence and initiative</a>	77.3	81.3 ▲	80.6 ▼

# Student experience

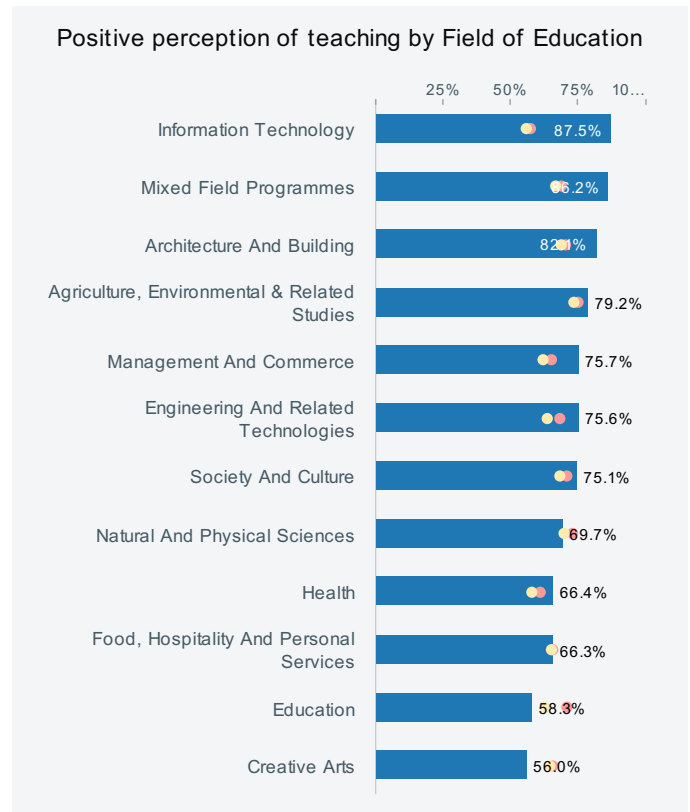
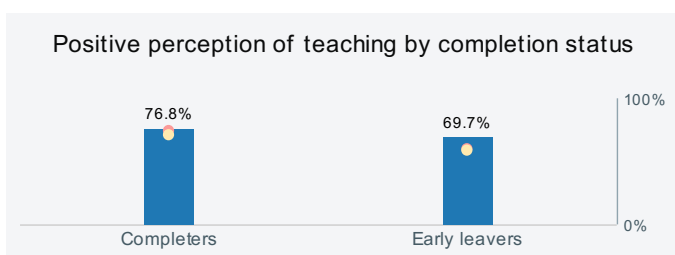
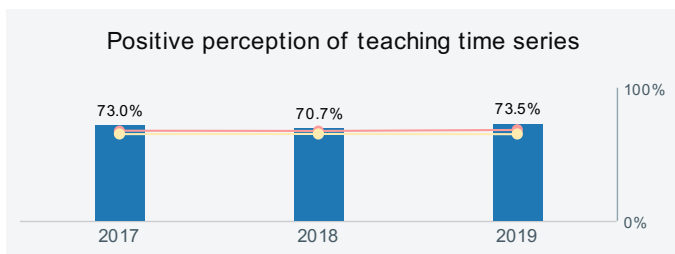
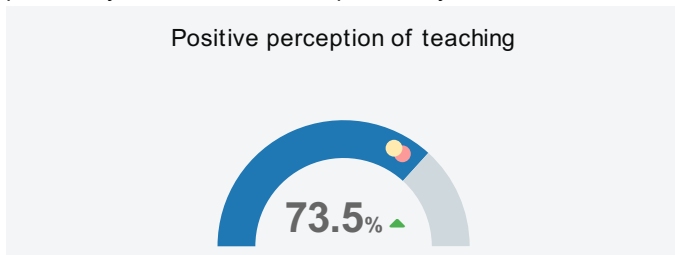
## Proportion of VET students who were satisfied with training provided by Goulburn Ovens Institute of TAFE

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



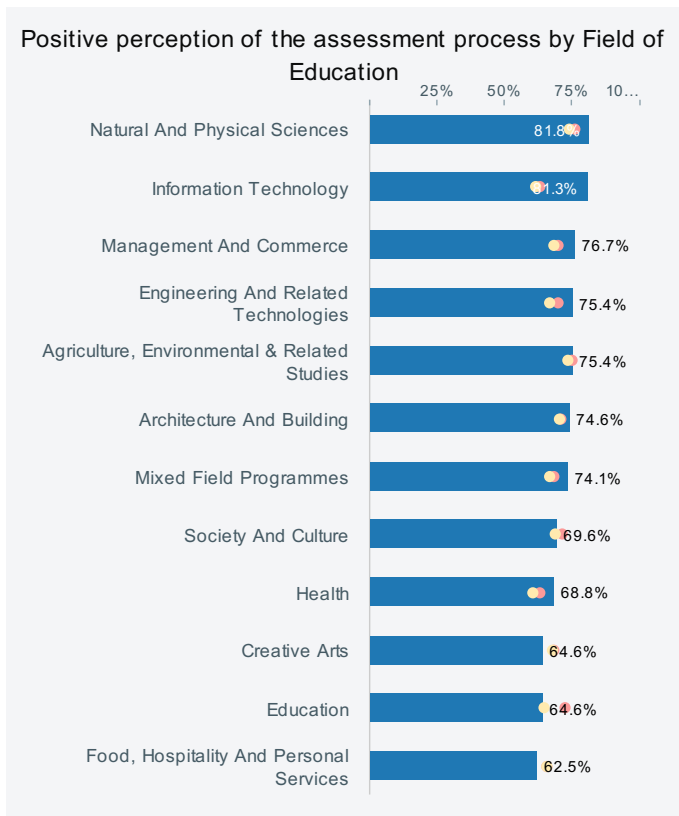
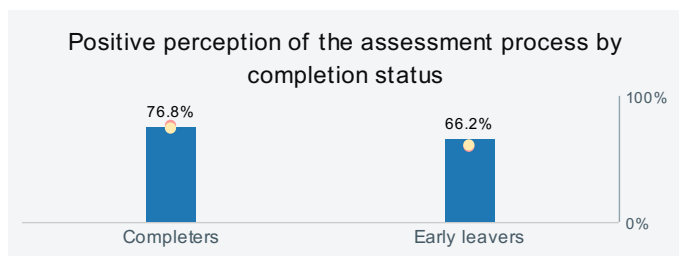
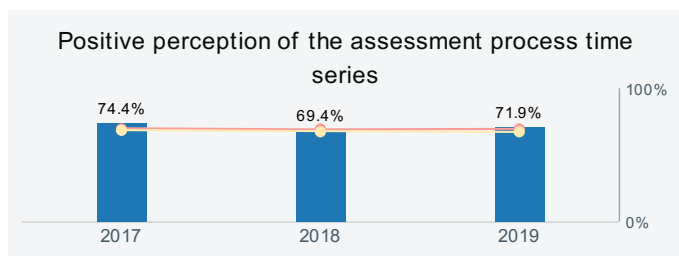
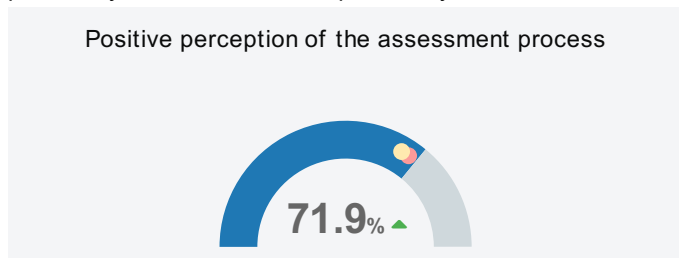
## Proportion of VET students who reported a positive perception of teaching

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



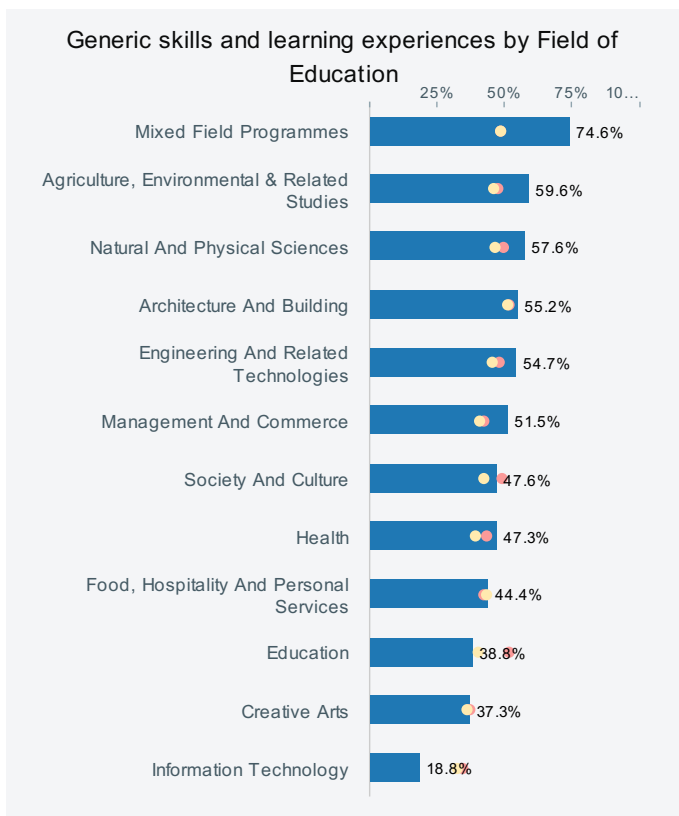
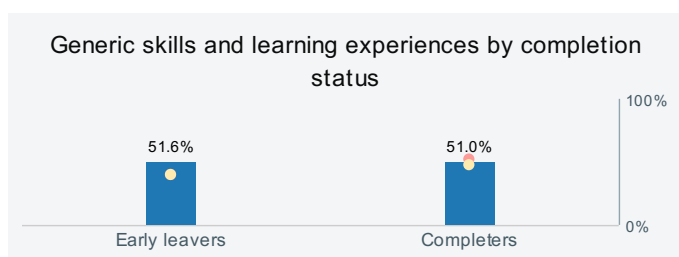
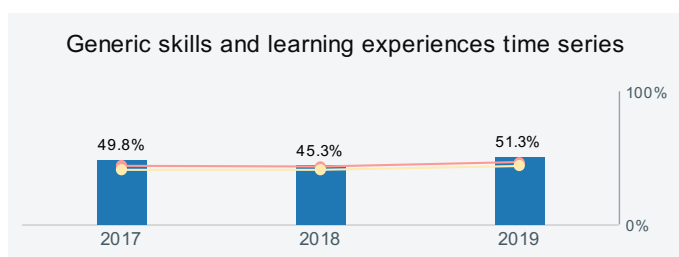
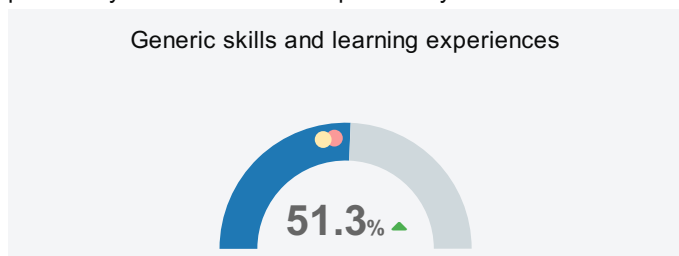
## Proportion of VET students who reported a positive perception of the assessment process

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



## Proportion of VET students who were satisfied with generic skills and learning experiences

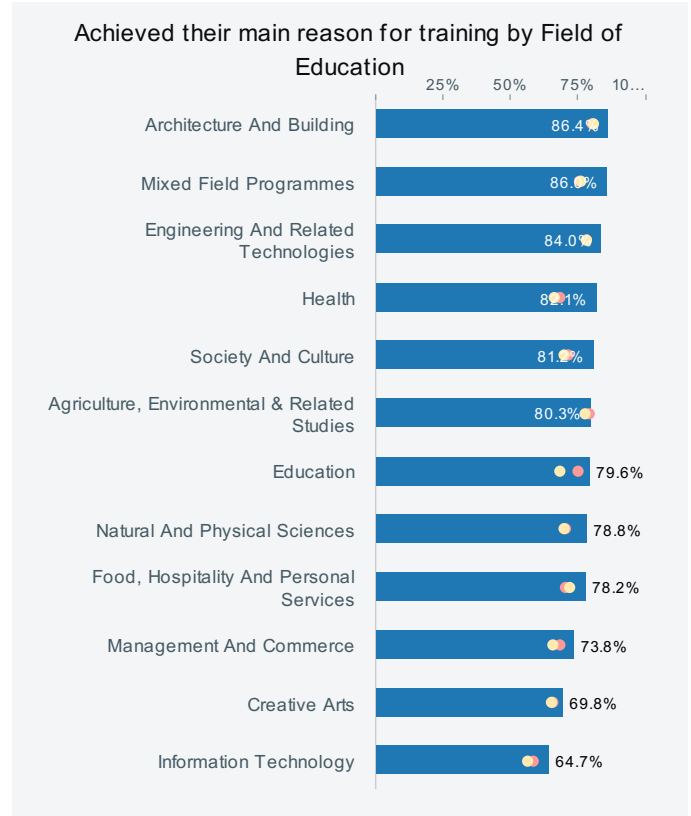
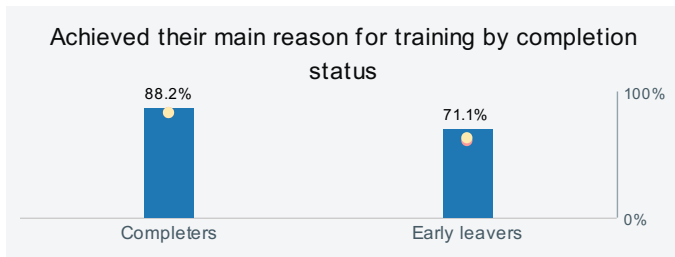
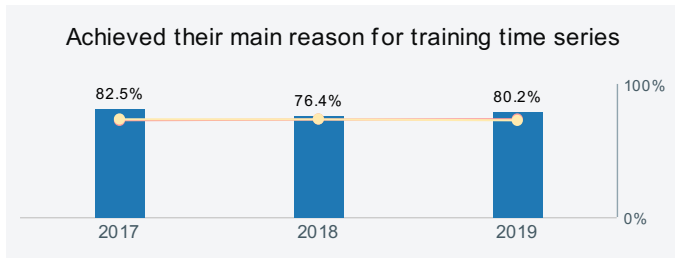
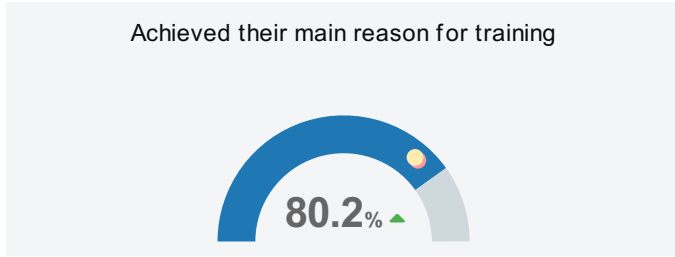
Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



# Student outcomes

## Proportion of VET students who achieved their main reason for training

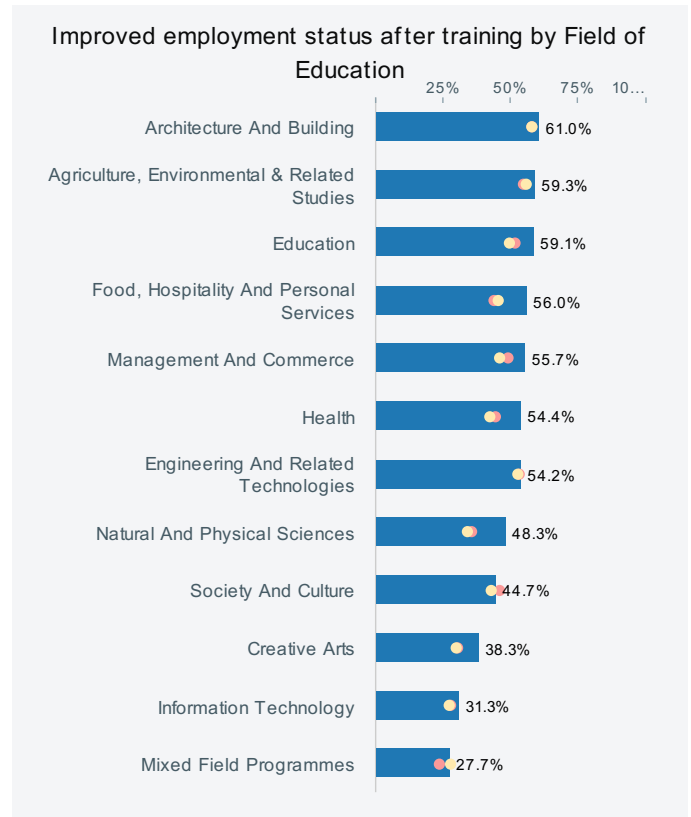
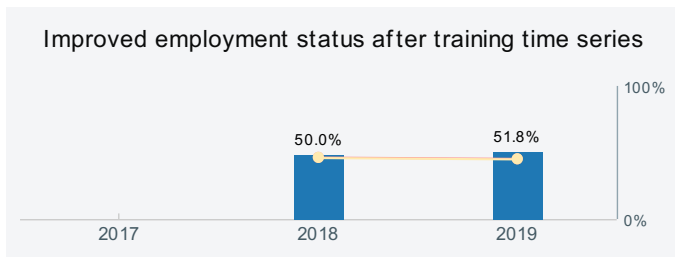
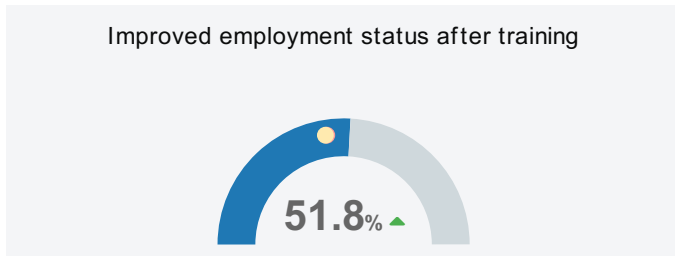
Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



## Proportion of VET students with an improved employment status after training

The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

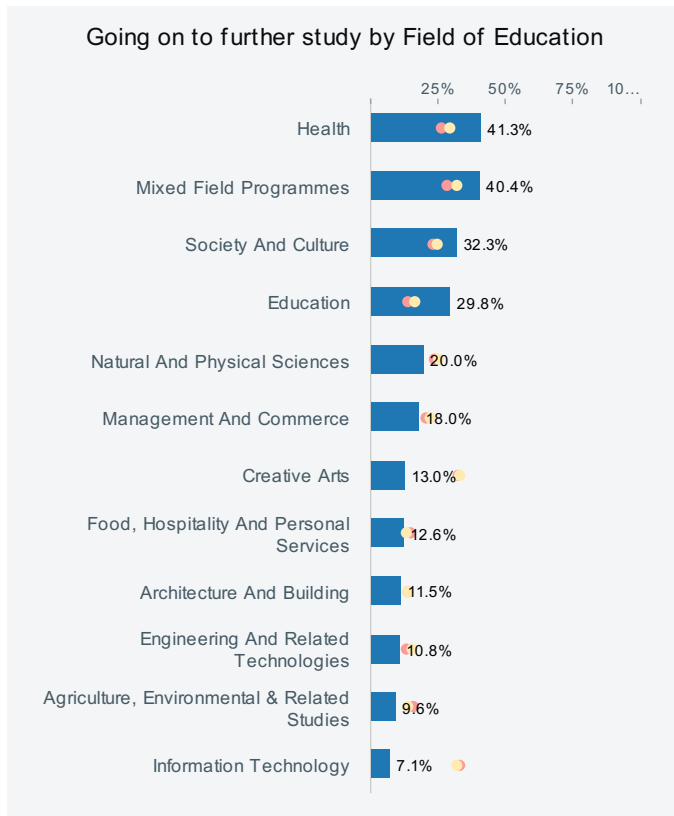
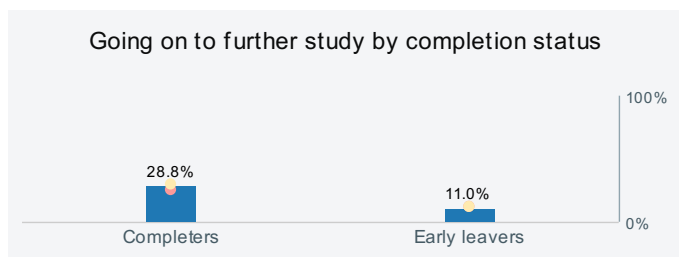
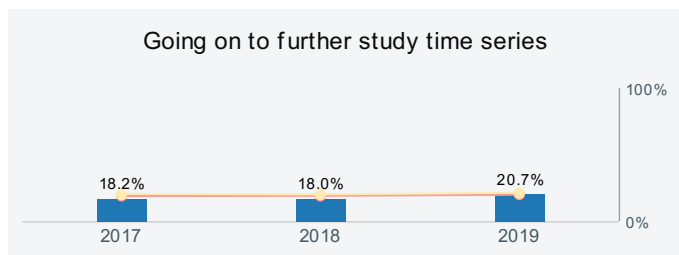
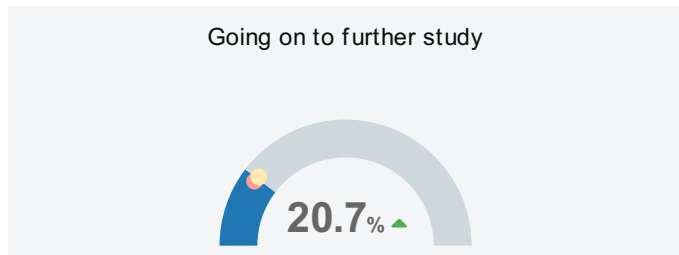
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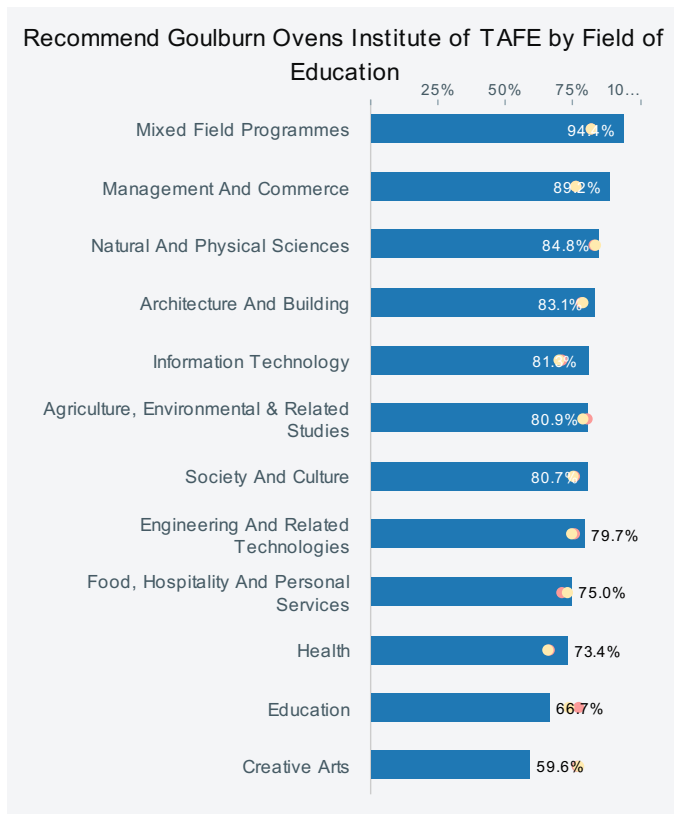
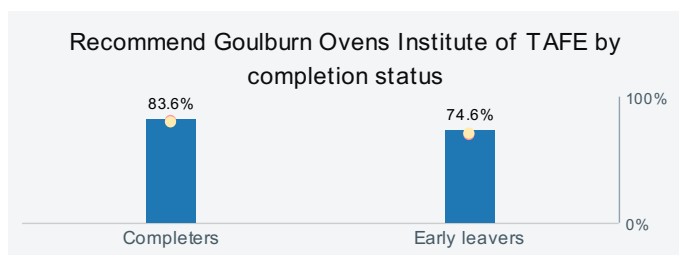
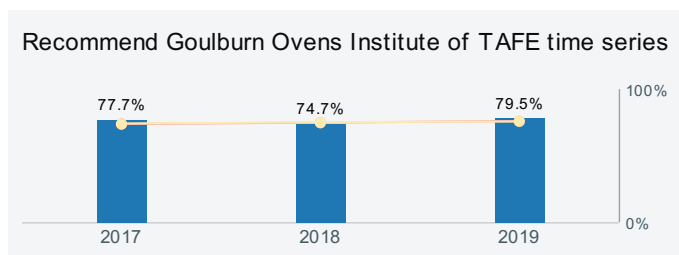
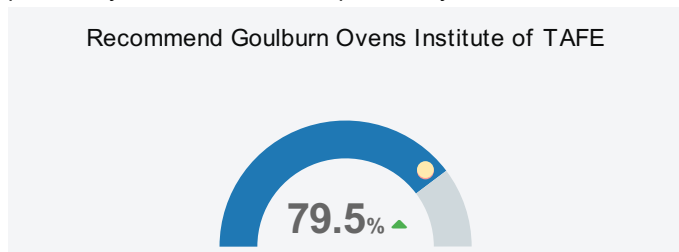
## Proportion of VET students who went on to further study at a higher level than their completed training

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year



## Proportion of VET students who would recommend Goulburn Ovens Institute of TAFE

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year

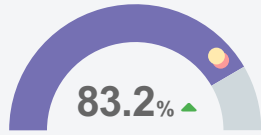


# Employer feedback

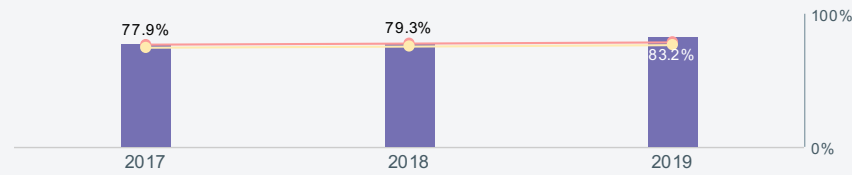
## Proportion of employers who were satisfied with training provided by Goulburn Ovens Institute of TAFE

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year

Satisfied with training provided by Goulburn Ovens Institute of TAFE



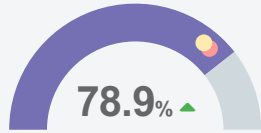
Satisfied with training provided by Goulburn Ovens Institute of TAFE time series



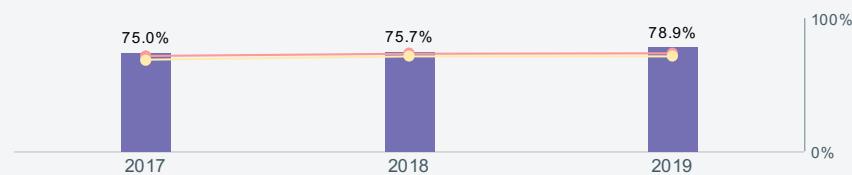
## Proportion of employers who would recommend Goulburn Ovens Institute of TAFE

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year

Would recommend Goulburn Ovens Institute of TAFE



Would recommend Goulburn Ovens Institute of TAFE time series



## Proportion of employers who reported improvement in the generic skills of their apprentices and trainees

The methodology used to construct this measure was changed for the 2017 survey. So, the 2016 results are not directly comparable to the results from 2017 onwards.

Goulburn Ovens Institute of TAFE ■ 2019 ● 2019 Victorian average ● 2019 TAFE Network average ▲ Higher than previous year ▼ Lower than previous year

